



# Welco Floor Coverings



## *Cancellation and Return Policy-Flooring*

Welco stands behind our supplier warranties and will make every reasonable effort to support our Customers when requesting to return product.

### **Return Criteria**

Products are accepted for return under the following conditions:

- Goods must be returned within 30 days of purchase.  
There will be no returns on special orders, discontinued products, or cut or open boxes.
- A Goods Return number must be obtained from Welco prior to returning goods.  
Goods must be authorized before return can be processed.
- Product must be in saleable condition, i.e. no open packaging and properly wrapped, in order for return to be processed.
- Returned goods are subject to a 25% re-stocking charge.  
All stock must be delivered to Welco warehouse at customer's expense.
- Damaged goods must be reported to Welco within 7 days.  
Price discrepancies must be reported within 15 days.

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[www.welcofloorcoverings.com](http://www.welcofloorcoverings.com) | 1-800-999-3526

19014 64<sup>th</sup> Avenue S. Kent, WA 98032 | 430 N.47<sup>th</sup> Avenue # 2 Phoenix, AZ 85305 |  
821 Belgrave Way, Delta, B.C.



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## *Cancellation and Return Policy-Transitions & moldings*

- All sales on transitions and moldings are final no returns are accepted.
- Claims for shipping, shortages or product defects or damaged **MUST** be made in writing within 10 days of shipment.



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